

Quality, Environmental and Occupational Health and Safety Policy

ISTOBAL, leader in the vehicle wash & care, considers the quality of its products and services, the environmental protection and the promotion of the health and safety of the people who are part of its organisation as the essential premises for success.

Therefore, the company is founding its Quality, Environmental and Occupational Safety and Health Policy on the following principles:

- Promote and drive an internal culture of continuous improvement in Quality, Environmental Management and Occupational Health and Safety at all levels of the organisation:
 - Educating, involving and empowering staff.
 - Through information, consultation and participation of all members of the organisation in the planning and implementation of preventive activities.
 - Setting specific objectives and reviewing them.
 - Ensuring the availability of the resources necessary for the fulfilment of these objectives.
- Comply with the applicable laws and regulations, as well as with other requirements that ISTOBAL concludes with interested parties.
- Evaluate the evolution of the Quality, Environmental, Health and Safety and Occupational Health and Safety management systems so that we can ensure their maintenance and continuous improvement.
- Plan and carry out the appropriate preventive activities to avoid work-related accidents and occupational diseases.
- Promote preventive culture through the awareness and permanent engagement of its employees, by informing, consulting and involving all members of the organisation in the preventive activities.
- Provide products and services of a Quality that meets the needs and requirements of our customers.
- Assess the risks associated with the organisation itself, its processes, products and services, as well as the needs and expectations of its stakeholders, and determine the appropriate actions on them.
- Offer to our customers integral solutions for the treatment and reuse of the water used in their wash equipment.
- Maintain a system for reviewing processes in order to minimise their environmental impacts and to prevent pollution. ISTOBAL commits to:
 - Minimise the production of waste at its source and its impact through its correct segregation and management, as well as to study alternatives that reduce the danger of the waste generated.
 - Optimise the consumption of water and maintain control over its discharges.
 - Monitor the efficiency of energy consumption.
 - Maintain a control over emissions to the atmosphere.
- Analyse and decrease the environmental impacts of their products during their life cycle.



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